

## **IT Operations Supervisor**

Akron Municipal Court – Akron, OH

**Salary:** \$79,248.00 - \$86,652.80/year

**Job Type:** Full-time, On-site

Are you a technology leader ready to make a real impact? The Akron Municipal Court seeks an experienced IT Operations Supervisor to drive innovation, ensure operational excellence, and play a pivotal role in modernizing court technology.

### What You'll Do

**Lead and Inspire:** Manage and mentor a high-performing IT team, fostering collaboration and growth.

**Innovate and Execute:** Shape IT strategy, lead digital transformation initiatives, and implement modern solutions.

**Ensure Excellence:** Monitor KPIs, such as system uptime and response times, to maintain exceptional performance.

**Enhance Systems:** Oversee IT infrastructure, cybersecurity, enterprise systems (e.g., Tyler Odyssey, AMCIS), and help desk operations.

**Champion Security:** Develop robust disaster recovery and continuity plans while ensuring data integrity.

**Support Growth:** Provide resources and scheduling expertise to drive key projects to success.

### Why Join Us?

**Professional Development:** We support ITIL, PMP, and other certifications to help you advance your career.

**Leadership Opportunity:** Be a key player in transforming how technology serves our justice system.

**Competitive Salary & Benefits:** Earn \$79,248.00 - \$86,652.80 annually with excellent benefits and growth potential.

**Work-Life Balance:** Enjoy a dynamic environment with limited nontraditional hours.

### What You Bring

**Education & Experience:** Bachelor's degree in IT or related field, 8+ years of technical IT experience, and 2+ years in a leadership role.

**Technical Expertise:** Strong knowledge of enterprise infrastructure, networking, and cybersecurity best practices.

**Metrics-Driven Leadership:** Proven ability to manage projects and achieve key performance indicators.

**Preferred:** ITIL, PMP, or related certifications.

### How to Apply

Submit your resume by 4:00 PM, Wednesday, January 8, 2025

**Email:** [courtadmin@akronohio.gov](mailto:courtadmin@akronohio.gov)

**Mail:** Ikel Kelly, Interim Court Administrator

Akron Municipal Court, 172 S. Broadway Street, #300, Akron, Ohio 44308

Note: This is an on-site position; remote work is not available.

Receipt of resume will be acknowledged by electronic mail, and only those applicants invited for an interview will be contacted. Applicants should not call or contact the Judges, the Court Administrator, the Human Resources Manager or any Court employee concerning their application.

**AN EQUAL OPPORTUNITY EMPLOYER**